

**“Thank you** for the invitation and hosting of a very informative opportunity to learn more about "How to be an effective board member." The reception/event was held in a beautiful office (with mesmerizing/sparkling light fixtures, glass walls, and comfortable chairs); the appetizers were very refreshing; the opportunity to meet the presenters, Brad Epstein and Susana Cendejas, and your spouse/partner and staff was delightful.

The high degree of professionalism was very apparent. As retired educators, my husband and I appreciated and found very helpful the illustrated power point handout with sidebar space for note-taking. The well rehearsed and refined content delivery that encouraged audience participation (and rewards...gift cards) was top-notch and guided the participants through many topics while keeping to the timeline. There was sufficient information presented to be helpful in serving as a board member and to share with others.

We look forward to and are hopeful to be considered for future event inclusion...all the topics listed for the 2017 In-House Board Training Seminars are "spot-on"...especially for anyone involved in a "self-managed" association (Sarella Condominiums Association, Monterey, CA).

Also as long time owners in "The Villas," we are pleased that our North Villas Homeowner's Association has contracted for your services and enjoyed such a high-level professional relationship for many years setting an excellent example of how to establish a professional working relationship between HOA's and management.”

Kindest regards,  
Judy Greenberg  
Gerry Holmes